streamNetworks
Connect Communicate Collaborate

COOKE & CO.

STREAM NETWORKS HELP ACCOUNTANCY FIRM MIGRATE SERVICES AND ENJOY COST SAVINGS FROM NEW TECHNOLOGIES

Company Profile

Southampton Accountants t/a Cooke & Co are Accountants who provide an individual approach to Accountancy by offering a wealth of skills from a friendly yet professional team for both business and individuals.

Clients are at the basis of Cooke & Co.'s core operations and objectives, whether this is attracting new business from a referral, or maintaining a relationship for over 25 years, client care is everything.

Problems to solve:

- Improve Internet connectivity
- Move systems to the Cloud
- Improve inter-site communications
- Improve reliability

PRODUCT/SERVICES:

- Multi-site Connectivity
- Private Cloud Server
- Cloud Telephony

SECTOR:

Finance

WEBSITE:

www.cooke-co.co.uk

The Challenge

Andy Cooke, managing director of Southampton Accountants was looking to review the telecoms infrastructure within the business but had concerns that an overhaul of current systems could lead to disruptions and periods of downtime which would have the potential to have a negative effect on the business and it's customers.

Cooke wanted to migrate his connectivity and Cloud Servers to Stream Networks, whilst simultaneously implementing a new Cloud Telephony System including new hardware.

The Solution

Upon learning of Cooke & Co.'s requirements, Account Manager Brian Parnham, alongside the Stream Networks Technical Team designed a modular implementation process. The first step to this process was to undertake the migration of the internet connectivity as this would be the underlying connections that the rest of the services would be reliant upon. Once this was completed, we were in a position to trial the Cloud Virtual Servers in order to ensure that all systems were fully operational before any handover.

> "Prior to the go live date for all the systems, Stream conducted thorough tests to ensure a seamless transfer onto their platforms. The onsite engineering and training provided by Arron was invaluable. Whenever I deal with Stream, be it face to face, or on the phone I feel safe in the knowledge that my queries will be answered quickly and effectively.' – Andy Cooke

All testing was codncuted both in house by the Stream Technical Team and also alongside Cooke & Co. as they were the ones who knows their systems best. Once this was completed, the Virtual Server was handed over to replace the existing system.

The final step of the process was install and implement a new Cloud Hosted Telephony System. This was once again tested internally, and externally by Southampton Accountants to ensure every paty was satisfied before the system was implemented as live.

The Result

Southampton Accountants, had a new and modern infrastructure, with all services working as expected and better than they did before. Introducing new technologies allowed for cost savings which was of huge benefit to the business.

ABOUT STREAM NETWORKS

Stream Networks has been built for business use, enabling our customers to leverage the power of our 10GB network capacity and benefit from our peering agreements by lowering costs and increasing bandwidth.

Our core is built using Cisco and Juniper to provide a fully meshed network between four key UK Data Centres, at which point we extend our footprint with our peering agreements and connections into the major carriers. Our network is managed and monitored 24x7x365 to ensure your business stays connected.

With a significant capital investment in our high availability Cloud infrastructure (which continues to grow each year), businesses are able to realise the benefits of moving computing to the cloud whilst knowing their data is secure, UK-based, and available 24x7x365. Based in our core UK Data Centres, each cluster is designed to provide 100% uptime, and comprises the latest in replicated storage arrays, network capacity, and processing power, all built using VMware's HA HyperVisor.