



Award winning intranet solutions

# AWARD WINNING COMPANY SORCE UTILISE THE FLEXIBILITY OF THE STREAM NETWORKS CLOUD TO ENHANCE THEIR INTRANET SERVICES

## COMPANY PROFILE

SORCE Limited is an Intranet software supplier based in the UK who deliver Intranet solutions that support employee engagement and streamline business processes. SORCE use the Stream Networks Cloud environment to host their Intranet Software, enabling customers to securely access Intranet software from anywhere.

SORCE boast a customer base that ranges from Housing Associations and Charities to Multi National Conglomerates. With an ever increasing demand for flexible workforces, the flexibility that a Cloud Hosted Intranet provides ensures that Intranet access is always available.

## PROBLEMS TO SOLVE:

- Improve flexibility of server provision
- Partner with a provider with excellent support
- Ensure all internal staff could quickly and easily build quotes
- Enjoy a two-way partner relationship

## PRODUCT/SERVICES:

- Private Cloud Servers
- Dedicated Internet Connection
- Partnership

## SECTOR:

Software Development

## WEBSITE:

[www.sorce.co.uk](http://www.sorce.co.uk)

### The Challenge

Prior to partnering with Stream, SORCE had used other Cloud hosts but found they lacked flexibility in terms of bespoke specifications and also suffered from linear upgrade processes – whereby if RAM was increased, other elements such as Disk and CPU would also have to be increased.

SORCE also needed to ensure they partnered with a provider whose Cloud environment could be integrated into a customer's network with a single sign-on, and that the infrastructure was supported by watertight SLAs with round the clock expert support.

### The Solution

Martin Miles, Technical Director of SORCE commented on the solution that Stream Networks provide - "Stream Networks offer a complex solution that can be delivered simply. Servers are provisioned with a timescale that both SORCE and our customers are happy with. They are competitive in terms of price and offer a high level of service. It is imperative that both SORCE and our customers aren't presented with unexpected charges. Stream publish a price list for new builds and upgrades with flexibility that has allowed us to move away from linear upgrades; now we only upgrade the resources required."

### The Results

A strong and growing relationship between SORCE Ltd and Stream Networks has seen the number of services taken by SORCE Ltd grow. Alongside partnering with Stream Networks for Cloud, SORCE have directly purchased a dedicated Fibre Ethernet Leased Line internet connection, as well as expanding the internal range of the WiFi with Wireless Access Points.

Miles surmised "During the partnership, both SORCE and our customers have benefited from a high quality of support during and outside of normal business hours. It is extremely refreshing to be supported by knowledgeable human beings who you can have both a personable and technical conversation with."

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**MARTIN MILES  
TECHNICAL DIRECTOR  
SORCE LTD**

## ABOUT STREAM NETWORKS

Stream Networks has been built for business use, enabling our customers to leverage the power of our 10GB network capacity and benefit from our peering agreements by lowering costs and increasing bandwidth.

Our core is built using Cisco and Juniper to provide a fully meshed network between four key UK Data Centres, at which point we extend our footprint with our peering agreements and connections into the major carriers. Our network is managed and monitored 24x7x365 to ensure your business stays connected.

With a significant capital investment in our high availability Cloud infrastructure (which continues to grow each year), businesses are able to realise the benefits of moving computing to the cloud whilst knowing their data is secure, UK-based, and available 24x7x365. Based in our core UK Data Centres, each cluster is designed to provide 100% uptime, and comprises the latest in replicated storage arrays, network capacity, and processing power, all built using VMware's HA HyperVisor.